



**Erasmus +
COLENT**



**COOPERATIVE LEARNING AND DIGITAL
SKILLS IN ENTREPRENEURSHIP EDUCATION**

Putovanje u Rim

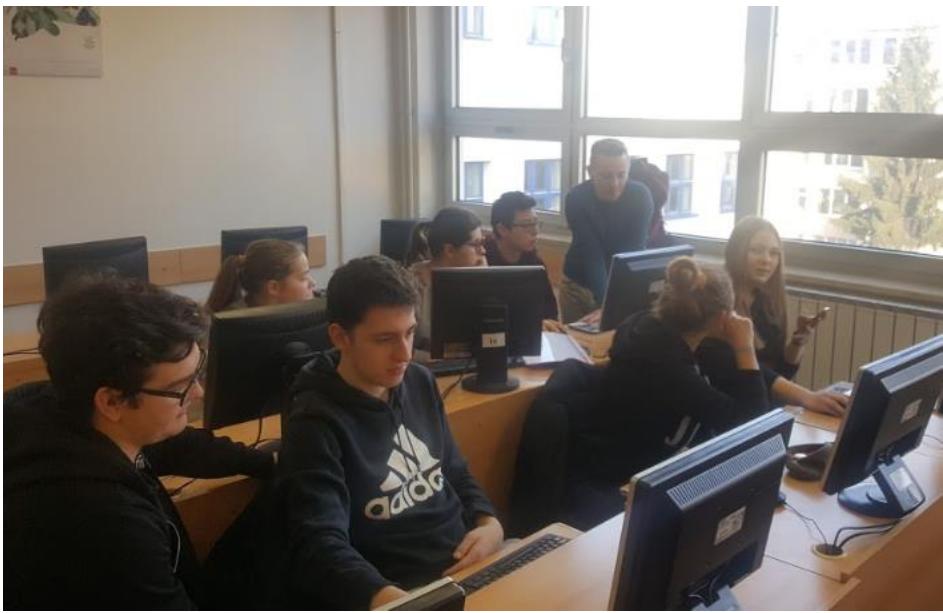
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BUSINESS PLAN

Introduction of a new product „YOGOCHEST“ and manufacturing assortment expansion of MILCO food industry

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1. SUMMARY

Business plan is a written document describing goals of a business undertaking, and the manner in which those goals are achieved. After we have been acquainted with the project we tried to find our perfect product. This was the hardest part, as we needed to come up with something new and eye-catching.

After a lot of contemplating, arguing and research we managed to come up with an idea chestnut puree yogurt. Later we divided our crew into 3 teams: Marketing, Finance and one team to explore the market. Our marketing team had to invent the name of our product, logo, packaging, advertisements and our vision for the team.

As expected, each participant had a different idea and it was very hard to find the best one for the product and us as a company. Finally, we had a simple but a rough product to start with: yogurt with chestnut puree and some honey. We did not expect the costs and profits to be so high. The team that was instructed to explore the market did just that with a SWOT analysis alongside. We hope that this product will be successful and that it will bring a considerable profit to the company.

2. DESCRIPTION OF THE ENTREPRENEURIAL IDEA



We are **MILCO**, a dietary company specialized in dairy products. We are a Croatian company, from **Varaždin** located in its industrial area. Currently we are a small company with only 150 workers, but big plans for the future.

Our newest product (chestnut puree yogurt with clove, cinnamon and honey) is one of the more risky products with the survey of mostly mixed results, but we are facing the risk with our heads raised high. Our targeted consumers are all age groups except infants, e.g. not intended for babies. Our primary competitors are **„YOGO“** (Croatia), **„YOGA“** (Croatia), **„YOGA“** (Italy), **„YOGA“** (France), **„YOG“** (Germany), **„LINT“** (Norway), **„YOGA“** (Portugal).

For our supply of raw materials we mostly chose local suppliers for the honey, chestnut, milk and packaging - **„Sparta d.o.o.“**, but our supplier of spices is **„Spice“** (Austria). Our source of financing is a loan of 250 000 **€**, which is nearly 24 000 euros, which we intend to pay back within 2 years.

3. MARKET EXPLORATION

By careful selection of product name and ingredients (chestnut yogurt) we were ready to introduce our product to the market. We chose to target the young people, because they are the ones who like to try new things and eat healthy. We chose to target companies that specialize in dairy products or more specifically yogurt. The more recognizable and bigger corporations such as **„YOGOBEST“**, **„YOGA“** and **„YOG“**, as expected, produced a lot of different flavours of yogurt but thankfully none produced our kind.

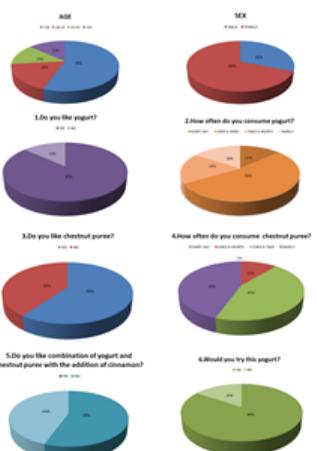
Going home and getting on the computer we went on the internet and continued our search there. As we first investigated our home country's companies we confirmed our results in the phase that we continued and translated their name and ingredients into three languages we needed to research. We searched for the product in Portuguese, Italian and Norwegian and unexpectedly found a match. An Italian dairy company has already made and sells chestnut yogurt. After a thorough consideration and failed prototypes we finally changed the recipe, packaging and the name.

45 people of different ages and sex were examined.

Questionnaire

Introducing a new nutritional product: yogurt with chestnut puree. In the production assessment of MILCO foodstuff.	
General information about you:	
Age	<18 18-25 26-45 >45
Sex	M F
The following questions apply to the new product, and please circle what you think is based on your eating habits:	
1. Do you like yogurt?	YES NO
2. How often do you consume yogurt?	1 (every day) 2 (once a week) 3 (once a month) 4 (rarely)
3. Do you like chestnut puree?	YES NO
4. How often do you consume chestnut puree?	1 (every day) 2 (once a week) 3 (once a month) 4 (rarely)
5. Do you like combination of yogurt and chestnut puree with the addition of cinnamon?	YES NO
6. Would you like the yogurt?	YES NO
7. Do you like the product name: „YOGOCHEST“?	YES NO
8. Do you think that such a product would be successful?	YES NO
9. How often would you buy this yogurt?	1 (every day) 2 (once a week) 3 (once a month) 4 (rarely)
10. Do you consider that such a product would have a high level of competition?	YES NO

3.1. GRAPHICAL REPRESENTATION OF A QUESTIONNAIRE



7. Do you like the product name „YOGOCHEST“?



8. Do you think that such a product would be successful?



9. How often would you buy this yogurt?



10. Do you consider that such a product would have a high level of competition?



During the survey we turned more to young people because we think that our future lies with them.

Most people like yogurt and most eat it at least once per week, which is a good prospect for our product.

Only 10% more people like Chestnut puree and consume it rarely so we will try to raise the consumption of this product to the consumption of 30% of people.

We are not sure if people would fancy the name „YOGOCHEST“ for our product so we asked them and most people liked it.

It is believed that the product would be successful, people would buy it at least once per month and probably have a big competition but with good raw materials and advertisements would make our product competitive in the market.

4. SWOT ANALYSIS

SWOT analysis presents an important link in the analytical process of each project as it provides information about the organization and the project team. This analytical method is often applied due to its simplicity that enables good strategic planning of project development and organization themselves.

SWOT analysis is characterized by two perspectives: organizational, conditioned in present and past (Opportunities and Threats) and the prospects of the environment focused on the future. The name itself is the acronym of English phrases:

Strengths

Weaknesses

Opportunities

Threats

Benefits of SWOT analysis

The key element of the formulation option is to harmonize organizational strengths and weaknesses with the opportunities and threats that exist on the market. When properly used, SWOT analysis can provide good basis for formulating the strategy. SWOT analysis is widely recognized in marketing and management literature as a systematic way to achieve the goal.

Disadvantages of SWOT analysis

According to **Malapert (1994)** SWOT is a little effective method because it is rooted in the current perception of the organization. In practice, this is often an activity that is not being implemented well. After identifying all important points, it is not known what to do with the generated data. Regarding the use of information generated to implement strategies, the SWOT analysis is not prescriptive.



The results shown in the table:

	1	2	3	4	YES	NO
1.	2	14	8	7	29	6
2.	6	24	9	7	27	18
3.	0	5	10	10	25	20
4.	2	5	10	10	22	7
5.	41	4	41	4	21	14
6.	2	9	18	16	24	22

4.1. IDENTIFICATION OF STRENGTHS, WEAKNESSES, OPPORTUNITIES & THREATS

STRENGTHS & WEAKNESSES

- The strengths of companies are identified in the form of what the company possesses and potentially lead to increased competitiveness and must be based on facts.
- Strengths and weaknesses are tangible (equipment, buildings, etc.) and intangible (organizational culture, strategies, etc.) of the company's resources. SWOT analysis does not contain all the features of the company, but only those that relate to the key success factors.

OPPORTUNITIES & THREATS

- They are developed as a consequence of the global environment (legal, political, technological, economic, social and cultural influences).
- Threats are all situations that are unfavorable for the enterprise and which can endanger and slow down the achievement of organizational goals and endanger the future of the enterprise. UNKNOWN opportunities are the main favorable situation in the business environment. The purpose of the analysis is to force the manager to anticipate important events that could affect the company.

STRENGTHS	WEAKNESSES
S ₁ -high nutritional composition	W ₁ -weak financial situation
S ₂ -product quality	W ₂ -short shelf life
S ₃ -originality	
OPPORTUNITIES	THREATS
O ₁ -increase in demand for the product	T ₁ -unfavorable economic situation
O ₂ -new ways of packaging	T ₂ -the appearance of competition
O ₃ -favourable market trends	

4.2. RANKING ACCORDING TO IMPORTANCE AND PROBABILITY OF OCCURRENCE

Ranking depends on specific forces, weaknesses, opportunities and threats, where their ranking has the role of reflection on possible further procedures.

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STRENGTHS			
	S ₁	S ₂	S ₃
S ₁	-	S ₂	S ₃
S ₂	-	S ₃	
S ₃	-	-	-

2x (S ₁)
1x (S ₂)

OPPORTUNITIES			
	O ₁	O ₂	O ₃
O ₁	-	O ₂	O ₃
O ₂	-	-	O ₃
O ₃	-	-	-

2x (O ₂)
1x (O ₃)

WEAKNESSES		
	W ₁	W ₂
W ₁	-	W ₂
W ₂	-	-

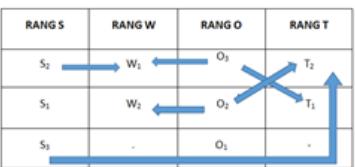
1x(W ₁)

THREATS		
	T ₁	T ₂
T ₁	-	T ₂
T ₂	-	-

1x(T ₂)

4.3. ANALYSIS OF THE RELATIONSHIP BETWEEN THE OPPORTUNITY WITH STRENGTHS AND WEAKNESSES, AND THREATS WITH STRENGTHS AND WEAKNESSES

In this step, it is necessary to identify strengths, weaknesses, opportunities and threats by recognizing which forces can be affected by the reduction of certain weaknesses, that is, which weaknesses can be used to address specific threats. By some power we can affect more weaknesses or more strength can affect some weakness.



(W₁, S₂, O₃) - weak financial situation- product quality, favourable market trends

- We can fix our company's weak financial situation with high product quality and favourable market trends.

(W₂, S₁) - short shelf life - new ways of packaging

- With new ways of modern packaging we can prolong our short shelf life of product.

(T₁, O₂) - unfavourable economic situation -favourable market trends

- The problem of unfavourable economic situation can be improved by favourable market trends.

(O₁, S₃, T₂) - the appearance of competition - new ways of packaging, originality

- The appearance of competition can be solved with new modern ways of packaging and originality of product.

Declaration:

INGREDIENTS (kg)	MEAS (g)	PERCENTAGE (%)
Yogurt	74,55	175,45
Fats	2,4	50,8
Sugar (honey)	4,48	19,9
Cinnamon	0,11	0,31
Chestnut puree	11,44	26,5
Total	100	100,0

CONDITIONS OF ORIGIN: CZECH REPUBLIC

NAME OF MANUFACTURER: MILCO s.r.o., Unatedo

CONDITIONS OF WARRANTY: keep in dry and cold place

PRICE

The promotion price of our product is 9 kn (1,21€)

PROMOTION:

Free degustation on stands in shop will be used as a test for quality of our product that will be put on market. Product will be presented by video advertising.



PLACE (DISTRIBUTION):

Chances of distribution would be shops, bakeries, and some smaller shops. Means of transport used for the product need to be with special devices in order to contain the product unchanged.

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5. MARKETING

GOAL

Our goal of marketing our product is to manage future, predictable events with desire to achieve the best possible result and infinite unwanted business outcomes.

MISSION AND VISION

The mission and foundation of more existence of our company is to improve the quality of our customers and to promote healthy life. Our company is manufacturing milk products, which are focused on health of our customers.

Mission: "One yogurt a day keeps doctor away"

Vision: "One yogurt a day equals better day"

5.1. MARKETING MIX (4P)

PRODUCT:

Yogurt is packed in plastic bottles, net mass 200g. The wrap around the bottle contains pictures of ingredients used in the product. The combination of colours used for decorations is a mixture of blue and red.

PACKING:



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6. PRODUCTION ORGANISATION

The research and analysis, which were conducted, gave us more satisfying results and helped us greatly with further processes and further realization of our business idea. Thus, a well-organized production process is initiated in order to produce optimal product with optimal features through minimal costs.

Safety, safe and healthy ingredients are used; raw cow milk pasteurized for about 10 minutes on tankers at 70 °C (pasteurization) is milk homogenized and sterilized at temperatures between 250 °C and 270 °C. It will undergo fermentation with added lactobacilli, yeast, and other microorganisms, culture, fermented at 40°C for about 12 hours.

After the fermentation, the milk is cooled and a ferment with base is added followed by homogenization of the product. Furthermore, ingredients necessary for achieving taste, smell and other features of the final product are added. That includes chestnut puree (manufacturer: Ladd), chestnut honey, ground cinnamon (manufacturer: Kespak), cinnamon (manufacturer: Bodyspa). Milk is obtained from a farm in the surroundings of Unatedo.

In the end the mixture is chilled and packed in adequate packaging. The product is stored in appropriate conditions.

The experimental process of chestnut puree yogurt production has been conducted in laboratories of our school, GOSDAKOVIC, Unatedo, Lopatka, 909 00 Unatedo.

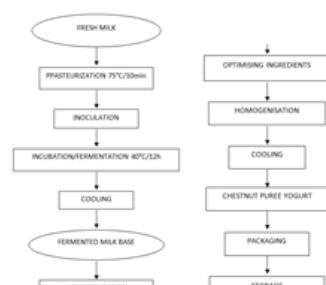
Product recipe:

RECIPE	MASS (g)	MASS FRACTION (%)
Milk	500	51,95
Chestnut puree	75	12,44
Chestnut honey	20	3,62
Milled cinnamon	0,75	0,13
Rum sugar	4	0,66
TOTAL	602,75	100

The number of needed workers and structures are: one technologist and five workers. Number of working hours per day is 8 h, per week is 40 h and per month is 176 h. Investors are bank (credit) and own resources.

6.1. PRODUCTION SCHEME

The production scheme shows the basic processes in the production of yogurt: pasteurization, fermentation, optimizing ingredients (chestnut puree and honey, cinnamon, rum-sugar).



Scheme: Production scheme

7. FINANCIAL ANALYSIS

Financial analysis is an important tool that a financial manager uses when deciding on business operations. Financial analysis indicators are the numbers which when put in a relationship with certain size show the success of a business. The quantity of product produced at 8 hours is 2000. The daily cost of production is 1000,00 kn. After we had made calculations shown in the table, we came to the price of the product, which amounts to 10,39 kn or 1,21 €.

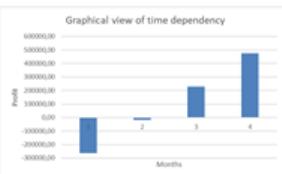
Calculation of production costs:

Costs	Price	Quantity	Amount
Raw materials	50,75	100	5075
milk	3,2	500	1100
chestnut puree	25	75	1875
chestnut honey	25	20	500
milled cinnamon	0,15	100	15
rum sugar	0,45	4	18
In total	50,75	602,75	30,1975
IR TOTAL	57,1125		
net material/kg/product	0,2		
amount of product/kg/product	1000,00		
amount of product/kg	3000		
Energy	0,45	h	0,45
water	0,45	h	0,45
electricity	0,25	h	0,25
Work force	1	worker	1
technologist	40	1	40
Packaging	0,15	pack	0,15
fol	0,15	1000	150,00
plastic	0,45	1000	450,00
In total	0,15	1000	500,00
NET TOTAL	57,2625		
PRODUCER PRICE	2,79217993	1,4	3,93044422
WHOLESALE PRICE	2,79217993	1,8	4,28800779
SELLING PRICE	2,79217993	1,0	3,58260107

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7.1. MONTHLY ANALYSIS

Work days: 22
 Daily costs: 7995,80kn
 Daily production: 2863 p
 Wholesale price: 7,04kn/p
Monthly production:
 22 days * 2863 p = 62996 p
Expenses (monthly costs):
 22 days * 7995,80 kn/day = 175930,80kn
Revenues:
 62996 p * 7,04kn/p = 443421,44kn

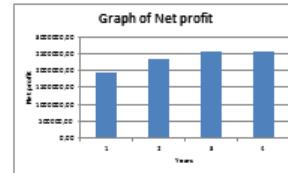


7.2. ANNUAL ANALYSIS

Work days: 256
 Yearly vacation: 20 days
 Daily costs: 7995,80 kn
 Daily production: 2863 p
 Wholesale price: 7,04 kn/p
Annual production:
 256 days * 2863 p = 723936 p
Expenses (monthly costs):
 256 days * 7995,80 kn = 2047196,16 kn
Revenues:
 723936 p * 7,04 kn/p = 5159812,13kn

Annual profit display:

	1	2	3	4
INITIAL INVESTMENT (kn)	250000,00			
DAILY COSTS (kn)	5084191,44	51111171,33	51111171,33	51111171,33
DAILY PROFIT (kn)	21111171,33	21111171,33	21111171,33	21111171,33
CREDIT RATES	254000	254000	254000	254000
PROFIT	2433210,82	2533868,14	2533868,14	2533868,14
PROFIT TAX (20 %)	48664,16	50671,34	50671,34	50671,34
NET PROFIT (kn)	2386563,64	2587054,99	2587054,99	2587054,99
EXCISE (kn)	250000,00	210211,8256	210211,8256	210211,8256



8. CONCLUSION

After the overall market research had been conducted we realized that the product did not exist in the market and we started planning a business plan. We surveyed the market and received positive responses that motivated us for further work. We conducted a SWOT analysis in which we used the positive side (strengths and opportunities) to solve the problems of the negative side (weaknesses and threats).

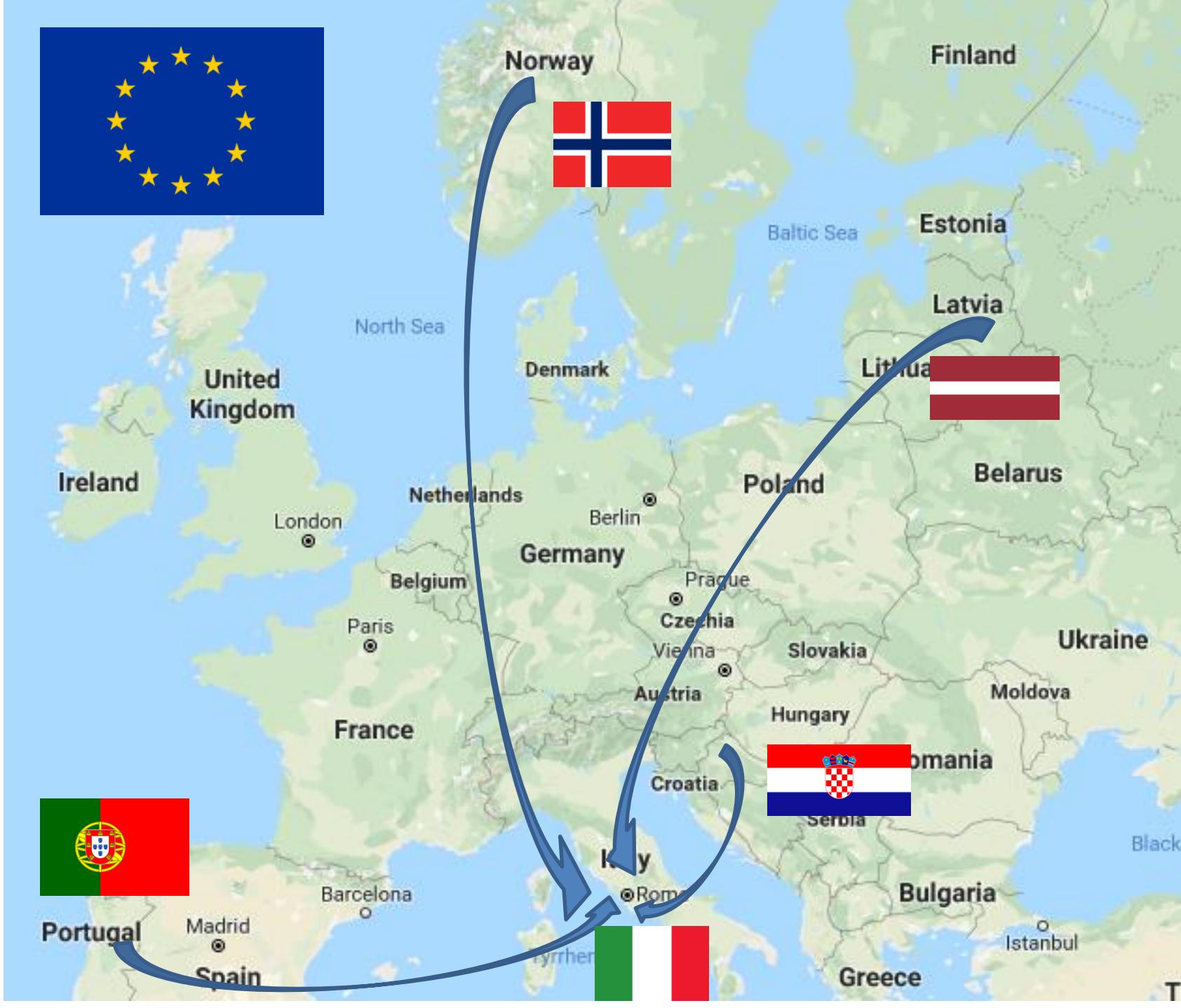
By calculating the cost of production of energy, packaging and labour inputs, we calculated the price of the product, which is 10,00 kn (1,41 €).

By developing marketing tactics (marketing mix), we have created a form of packaging and decoration. The mission and vision as well as the promotional price (€ 1,12) helped us to enter the market and attract new customers.

With a detailed financial analysis we can conclude that we already work with a 2-monthly profit. Annual analysis shows us that with continuous quality work we can succeed!

9. LITERATURE

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Nedjelja, 08.04.2018.







Ponedjeljak, 09.04.2018.













Utorak, 10.04.2018.





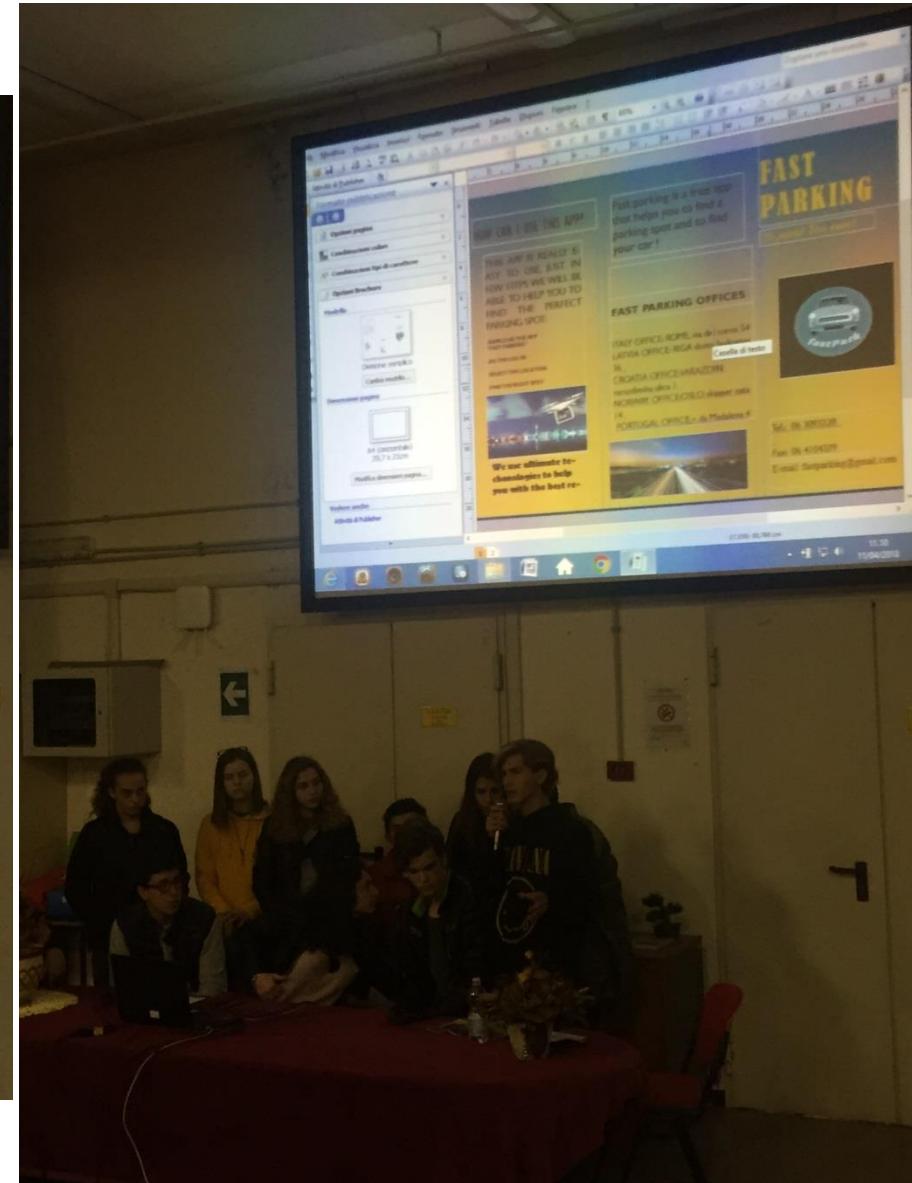


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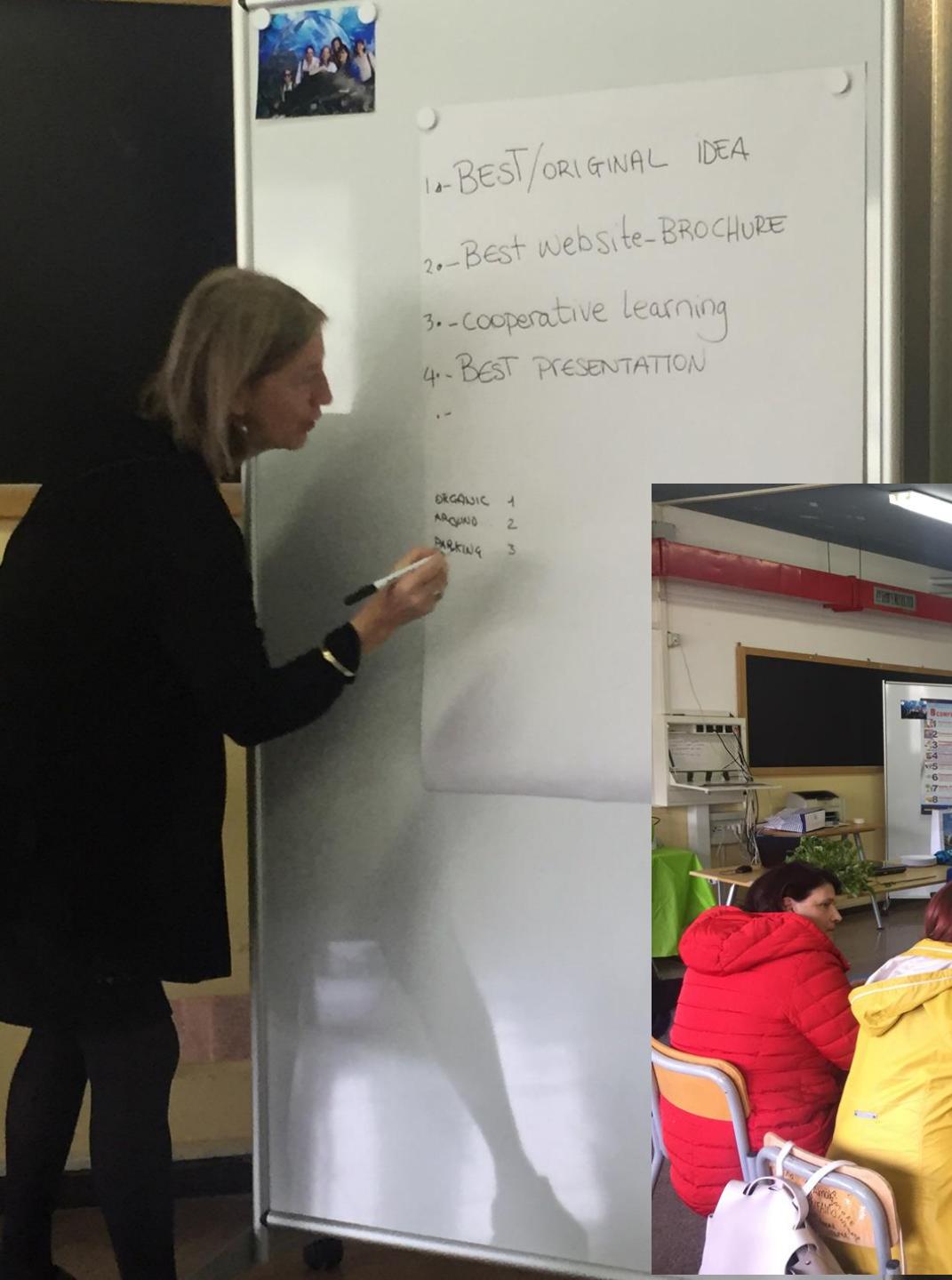




Srijeda, 11.04.2018.













POSITIS SIGNIS ET ANA

CALIXTUS TANQUA
CLEMENTI MILLE FONT MAX ORSA

SOLVITVM A DOM MD CCLXII



AULA "Rita Atria"
presso vicino di moglie





Četvrtak, 12.04.2018.



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IN HONORE M PRINCIPIS APOSTOLI PAVLVS V BVRGHESV ROMANVS PONT MAX AN MD C XII POM

ALEXANDRVS





SLIJEDI:

- Portugal
- Norveška
- Hrvatska